Center for Missing and Exploited Children
Dunavska 53/19
31000 Osijek

Phone/fax. 031 272 943
Web: www.cnzd.org
E-mail: info@cnzd.org

OIB: 27772905220
MB: 2192837

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2500009-1102178392
Hypo Alpe-Adria-Bank

President of the Centre:
Tomislav Ramljak
As adults we have always had the opportunity to create the world as we wanted it to be. It was and it is an expression of free will which we possess. However, children have not had that opportunity. They are still the heirs of what we adults are leaving as a legacy.

Each process must be controlled. Without control things could go in unintended directions, often fatal. Laws are just one way of controlling social phenomena’s. However, the law is just the beginning of the protection we grown ups should offer. Without conscience and responsible society, without society that is willing to “roll up their sleeves”, the law stays just dead letters on a piece of paper.

If we have dared to create a world that we have wanted, it is our responsibility to mend everything that came uncontrolled in that process. Let us just remember that children are not those who have wanted everything we have created since today, and that fact even more gives us the reason to find and eliminate every bad side effect that we have created in the process. We still have not managed to mend the real world, however we have already achieved in one thing – we have created and made problems in the other world – a virtual one. Now, it is time to fully consciously, willingly and with the best of our ability try and fix what can be fixed.

Center for missing and exploited children has taken this task seriously. We did not seek out excuses in social resources. SINI – Safe on the Internet, an innovative step not just for us, but for the whole Croatia.

We are lucky to be able to contribute to solving the problem of Internet violence in Croatia; however this is not the only goal that we have. To wake awareness, to motivate and to educate – three key processes that need to be perfected everyday. We are willing to go further in hope that all those who honestly care about solving this problem will find the necessary will and way to provide support for what we are building for a sensitive and responsible future.

This is what we owe to our children and this is what they deserve.

Team CNZD
“Modern industry needs more than ever the heroes with the vision, not only to build new worlds, but to find a better mousetrap.”

T.E.Deal & A.A.Kennedy

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- Ombudsman for Children (Pravobraniteljica za djecu)
- Ministry of family, war veterans and generation solidarity of Republic of Croatia (Ministarstvo obitelji, branitelja i međugeneracijske solidarnosti RH)
- Ministry of the Interior (Ministarstvo unutarnjih poslova)
1. The founding of “Center for missing and exploited children”

Center for Missing and Exploited Children is a nonprofit organization established in the year 2006 in Osijek, modeled after similar organizations in the world. The motive for the establishment of this kind of organization, the founders of the Center have found in a real lack of state protection of children from sexual exploitation and abuse through the Internet and the spread of child pornography and pedophilia, and other forms of abuse associated with use of the Internet.

Research in Croatia showed stunning facts regarding the use of the Internet. Good intentions of communication innovator did not foresee the negative opportunities of malicious people. Those people entered the virtual world with only one goal – to satisfy their malicious needs. Unfortunately, some of them have succeeded. Internet is a world of anonymity and therefore it is not easy to catch and to stop those kinds of people. Children are a great target; they do not have the developed sense of what is wrong. Therefore, it is crucial to educate them about that and to protect them; all that was a combination of factors that yielded the Center.

The members of the Center are refined experts in different fields – computer forensics, criminology, law, psychiatry and sociology, and also people from different economies willing to support and help the centre.
2. The web page

The home page www.cnzd.org (today’s look of the web page)

3. Informing children in elementary schools in Osijek about the dangers on the Internet

Printing of the educational flyers “Safer on the Internet” in the year 2007, the Center funded from its own resources and handed them out to elementary school students in the city of Osijek.

4. Lectures in elementary schools in Osijek about the dangers on the Internet

“Safe on the Internet” educational flyers were printed and handed out to elementary school students in all the schools in Osijek. The flyers were funded from the Center's sources.
5. “Safer Internet in schools” project – installation of protective servers in elementary schools in Osijek

The project of installing protective servers to control content and web pages was installed in every elementary school in Osijek, making Osijek the first town in Croatia with this kind of protection.
Sigurniji Internet

U nazočnosti gradonačelnika Ante Đapića, predstavnika tvrtke SPAZ Ivice Debića i predstavnika Centra za nestalu i zlostavljenu djecu Ljudevita Ostoja potpisano je sporazum o suradnji na projektu "Sigurniji Internet u školama". Tvrtka SPAZ već je u sklopu programa "3Z - Znanje, Zaštita i Zdravlje" opremila nekoliko osječkih škola kompletnim računalima, a ovom prihodom preuzela je obvezu sufinanciranja sustava koji bi se u školama trebao spriječiti pristup stranicama nepočetnog sadržaja i učenicima ograničiti pristup chat servisi

Montana

SIGURNO NA MREŽI

Djeca će moći neopasno surfti

Osječke školare od zamki pedofila ubuduće će stititi internetske "dadilje"

"Sigurno na internetu" projekt je vrijedan 170.000 kuna, a koji će djecu osječkih osnovnih škola zaštiti od pedofila koji svakodnevno vrese svoje žrtve na internetu, rečeno je učenici na sastanku ravnatelja škola sa dogradonačelnikom Osihe, za društvene djelatnosti Ivicom Valetićem.

U ljudima dva mjeseča svaka škola će dobiti server koji će nakon što bude ugrađen u računala skupljaći informacije na najpojaštenijim stranicama.

-Svake godine broj kontakata pedofila i djeca preko interneta, povećava se za 40-60 posto, a ugradnju ovoga servera djeca će moći 100 posto neopasno surfati - objavio je Tomislav Ramljak, predstavnik Centra za zlostavljenu djecu, bit projekta "Sigurno na internetu."

Naglašeno je da s takav server biti jezbeno i bezbedno pođijeljeni učenicima kako bi i kućna računala mogli zaštititi od pedofila. (idi)
6. Foundation of a Varaždin branch of CNZD

Technology Park Varaždin Ltd., together with CNZD founded a branch office of the in Varaždin with the goal of promoting and starting projects for safer Internet for children in the Varaždin region. When the "Safer Internet in schools" project started Varaždin, after Osijek, became the second town in Croatia with 100% safe Internet in elementary schools. With the project worth more than 70,000 Kuna every elementary school received a protective server to prevent entry to certain chat pages – filtering of Internet web pages.

Source: [http://www.tp-vz.hr/files/newsletter/FOI_TPVZ_newsletter01_2010.html#detektivi](http://www.tp-vz.hr/files/newsletter/FOI_TPVZ_newsletter01_2010.html#detektivi)

7."Web detectives" – lectures and training elementary school children for interactive participation

The goal of this project is to protect children from all kinds of molestation, to prevent and educate in stopping molestation of children when using the Internet.

Within the range of the project, children will be taught to work on the computers and gain the certificate “Web detective" and they will actively participate in education of their peers on how to report unwanted content found online. All unwanted content will be reported directly to CNZD who will take the necessary measures upon report.

The project will be executed in the beginning of the school year 2010. /11 in towns of Osijek and Varaždin.
8. SINI – the first protective software on Croatian

CNZD created a very innovational computer program for protection when surfing the Internet. “Safe on the Internet”, or SINI, is a computer application created to control the content when entering web pages. SINI filters access to web content with key words divided into categories. For each category it is possible to adjust the filtering, and also the level of sensitivity. For parents with little or no knowledge in the computers, there are predefined settings of the application.

SINI is installed on each computer by the administrator, in this case the parents, and administrator rights are needed to make adjustments in configuration, temporary blockage of the Internet and also to uninstall the program. The administrator protects these rights with a password. The application is installed into Windows as a service, it starts automatically when the operating system is turned on, it is not present on desktop or taskbar and one cannot go around it. Because of the fact that the application has transferred the proxy server of the web browser onto itself, even if a child managed to crash the application, the web access would be denied.

The application periodically and automatically connects to the central server, downloads upgrades and new descriptions of key words and forbidden web pages.
On the June 16, 2010 in the hotel “Osijek”, CNZD presented the SINIT application, the innovation in protection of the children from unwanted content on the Internet. This presentation was covered by the media.

Present guests were the representative of institutions:

- Osječko-baranjska county
- City of Osijek
- Police department (PU) of Osječko-baranjska county
- Optimatelekom
- Center for social care, Osijek
- Info centar for youth, Vukovar
- Proni – center for social education
- Development agency for Osječko-baranjska county
- Croatian agency for post and telecommunication
- Board of technical culture Osijek (Zajednica tehničke kulture)
- Ombudsmen for children (Pravobraniteljica za djecu)
- Centre for preschool education (Centar za predškolski odgoj, Osijek)
- Society “Our Children” of the town of Osijek
- Caritas Osječko-dakovačke archdiocese
- Technology Park, Varaždin
- International educational community
- Center for children
- Faculty of philosophy Osijek – psychology studies
- Family center of Vukovarsko-srijemska county

Analysis of the answers given in the questioner by our attendees:
(The number of the total number of examinees was 21)

1. Question was
“How much is the Internet important to children in Croatia”?

1 person– Quite important
10 people – Very important
10 people – Extremely important
2. Question was
“How important to them is the problem of threats from the Internet?”

1 person – Averagely important
8 people – Very important
12 people – Extremely important

3. Question was
“How do they like the presented idea about protection of children while on
the Internet” with 1 being the lowest and 5 being the highest value?

5 person – Gave a 4
17 person – Gave a 5

4. Question was
“How much value do they give to the presented computer program SINI”? 

4 people – Very important
17 people – Extremely important

With a special emphasis on the negative impact of social networks on which there is not a way to install safety protocols regarding the content that is uploaded, we have presented current news – violence, threats, blackmail, libel, abuse and the negative trends of presenting alcohol and the cult of the body through the prism of positivism, entertainment or to be more precise- the “trendy way of living”.

The guests who have attended the presentation have expressed the need of a more efficient way of dealing with the issue of dangers on the Internet, emphasizing the need to educate parents who have children in elementary schools.

Given that in the formal education system there is no obligation for this training, we believe that the call for education on the dangers of the Internet should be emphasized at a higher level. Awareness and motivation for this education should certainly be implemented within the cooperation of relevant institutions.

Regarding that the Internet is a great place to hide ones identity and publishing content that are not submissive to the control mechanism, and regarding that the popularity of the Internet among children is rising on an everyday basis, the question about its impact on psycho-social development of children and youth has to be asked and also the negative consequences that could rise from the constant usage of the Internet.

Internet has become one of the most important media for children and youth of today, and without control and prevention, we can only fear of
the future in which we will have generations and generations of children with disturbed way of thinking and with serious psycho- social consequences.

The attending representatives of various institutions emphasized the value of the presented computer application, current work of CNZD and also determination and desire for future cooperation to more efficiently work in minimizing the violence on children in Croatia.
9. CNZD held an education for youth of Red Cross of Osječko – Baranjska County

Responding to an invitation of Red Cross of Osječko-baranjska County, Tomislav Ramljak, the president of CNZD, and Ines Perić, dipl. Iur, legal advisor of the Center, held on August 17, 2010 education about safe usage of the Internet to young members of the Red Cross. The education took place in Orahovica, in the resort “Merkur”. The education was in netiquette – rules of behavior when in Internet community, Facebook and other Internet social networks, safe use of the Internet, dangers lurking online etc.

On the question about privacy on the Internet and who read the terms and conditions of Facebook before making an account, nobody replied with a positive answer. We got the same answer to the question of whether they are aware of setting various profile settings or disclosure of personal data to a Facebook profile. Special attention was received when Ramljak, the president of CNZD, presented various facts when using Facebook. Our intention was to make them aware and to motivate them to pay more attention on social unacceptable ways of behavior and the content that is being published on Facebook, also we have tried to explain and make them realize that they should serve as positive and responsible role models to future generations.

We have also offered them the possibility of using a computer program for protection and safe surfing the Internet called SINI which can be downloaded from CNZD’s official page for free and which will be very beneficial for their younger brothers and sisters as a mean of protection. Furthermore, we have introduced and presented the latest possibility of online report of illegal content that can also be reported via CNZD web page.

We can safely conclude that these young people, contemporaries of Internet technology, are not educated about the dangers of the Internet not because they do not want to do that, they are not educated about this more severe problem because of the lack of quality educators and quality educations.
On September 29, 2010 in the City hall of Osijek with the presence of deputy mayor Ivan Vrdoljak and the media, an agreement on cooperation between CNZD and the Stara Pazova Municipality from Serbia was signed.

With the signing of this agreement CNZD is opening a branch office in Stara Pazova municipality so that the children, youth, parents and teacher through Info club can be informed and educated on protection and privacy of children while on the Internet. This municipality has been chosen as a main location were all the future project regarding protection of children online will be starting from.

The president of Stara Pazova, Goran Jović, is very proud of his town being the first town in Serbia in which a Center for missing and exploited children will be opened. Deputy Major Vrdoljak emphasized that CNZD is one of rare associations that is expanding their activities in other towns (CNZD has an open branch office in Varaždin) but also into other countries.
11. Marking the “World Day for Prevention of Child Abuse”

Center for missing and exploited children has started an initiative for marking the World Day for Prevention of Child Abuse (November 19, 2010.) in the city of Osijek. In the marking the occasion Center has involved students of School for textile, design and applied arts to make informative posters with Internet violence as their main theme. Under the expert guidance of Marko Šošić, a professor of graphical design, drawing and painting, posters were professionally made but also represented a picture of what Internet violence looks like through youth’s eyes.

Support to the activities was given by the National Institute for Public Health of Osjećko-baranjska County which has also jointly financed the project by printing the posters, and a support to the activities was given from the police department for Prevention of the Osijek-Baranjska County, the town of Osijek, Osječko-baranjska County and Dom zdravlja, Osijek.

On the November 12, 2010 in the CNZD office there was a selection between 12 posters. The selection was made by the president of CNZD Tomislav Ramljak, Ines Perić dipl. iur. coordinator of the initiative, Nikola Kraljik, dr. med. from the Institute of Public Health for Osječko-baranjska county, Darko Ćorković from the Police Prevention department for Osječko-baranjska county, Vesna Brezovac, counselor from the Education department, technical culture for children and youth of Osijek and the president of “Naša djeca” society Ela Vilupek.
In the elementary school “Mladost” eight grade students under the expert supervision of Nataša Dorić, head of animated movie workshop for Video club “Mursa”, participated in a three day animated movie workshop also on the theme of Internet violence.

Animated film workshop in elementary school “Mladost”

Workshop students from elementary school “Mladost”:

DORIS CVENIĆ, ANA URSA, DOLORES MLINARIĆ, MONIKA BERECKI, KRISTINA KONDŽA – STANIČIĆ, ANA PETROVIĆ, KARLA MARIĆ, KRISTINA KRALJ, LUCIJA UMFETER, NIKOLINA ĆOLAKOVIĆ, DEA GUDELJ, ANA-IVANA BANAJ, NINETTA BRADDIS
Scenes from the animated movie showing possible Internet traps – false identification

URL: http://www.youtube.com/watch?v=HrDXUt2oGFY

The animated movie was presented in:

- “Otvoreni studio” show on STV (Televizija Slavonije I Baranje) on the World Day for Prevention of Child Abuse
- T-portal (author of the article was Kruno Kartus, and the publication day was December 3, 2010.) - http://www.tportal.hr/vijesti/hrvatska/99381/Djece-zrtve-manijaka-i-agresivnih-vrsnjaka-na-internetu.html
With the cooperation with the City and university library Osijek an exhibit of poster was organized, and the opening of the exhibit was held on the World Day for Prevention of Child Abuse.

Ina Marić, headmaster of School for textile, design and applied arts
Marko Šošić, graphical design, drawing and painting professor
Ines Perić, CNZD, Authors of the posters

Tomislav Ramljak, CNZD

Nikola Kraljik (ZZJOBZ), Ines Perić (CNZD)
Dubravka Padjen-Farkaš (acting director GISKO),
Darko Ćorković (prevention departament)
Authors of the posters – students of graphical design:

KATARINA JUKIĆ, DOROTEA CVIJANOVIĆ, RENE ĆIPANJ BANJA, ELEONORA PREMUŽ, LEONORA REPINAC, KARLO SELEŠ, MARKO PAVIĆ, LUKA BABIĆ, LUKA BRICO, DARIO BRKIĆ, JELENA CINDRIĆ, TOMISLAV MATIŠIĆ, ANTONIJA OREŠKOVIĆ, VALENTINA PAJESTKA, ADRIANA ROSO, LUKA ZDUNIČ.
Stvarnost može biti bolna...

Ja: Vidimo se u št?
Lanica: Može ;)
Ja: Super, neće se razočarati :D

internet_povezuje@ljude.com

TKO JE TU ŠEF?
Participation on the 1st “Family fair“, Osijek

On February 08, 2011, on the Day of Safe Internet, in the hotel “Osijek”, CNZD organized an expert seminar under the name “Safety of Children on the Internet”. This seminar was attended by lot of experts from various departments that deal with safety of children online and also the Mayor of Osijek, Mr. Krešimir Bubalo.

With the annotation of this day we wanted to raise public and media awareness about the advantages and risks of modern technology and also to raise education about how to use this technology in a better, more efficient and in the end more safe way. Presenters on this seminar were verified experts in their departments and thus they were qualified to bring out problems and opinions in today’s big problem – safety of children online.

A lot of interesting topics, expert presenters made sure that this seminar does not go unnoticed. The growing problem of safety online is becoming a very big threat for the children, so we have to make sure we undertook every preventive action that is necessary in order to insure safety of every childhood.

All presenters including their topics were:

prof. dr. sc. Zlatko Miliša
Head of the Department of Education of the University in Zadar
“Internet as the most sophisticated media for children and youth manipulation”

Darko Laksar, dipl. iur.
Advisor of Ombudsmen for children, Ombudsmen office for children, Osijek
“From the office of ombudsmen for children“

Darko Ćorković
Prevention department of Osječko-baranjska County
“Children and youth in the risks of social networks“
Goran Livazović, assistant
Department of Education, Faculty of Philosophy in Osijek
“Theoretical- methodological attributes of media influence on behavioral disorders in adolescents“

Mr. sc. Ela Vilupek
Master of pedagogy president of „Our Children“ society, Osijek
„In what measure are advices on safely using the Internet applicable in our society“

dr. sc. Mirela Delalle
Head of Clinical department for children and adolescent psychiatry, head of the „ promotion of mental health and protection of children“ center
„Internet addiction and consequences of it on psycho-physical health of children“

Tomislav Jakopec, dipl. informatician
Department of Information Science, Faculty of Philosophy in Osijek
„Recognition of web pages with dangerous content regarding the usage of Internet browser“

Tomislav Ramljak
President of Center for missing and exploited children
„Possibilities of children protection against unwanted content on the Internet offered by the Center“

Ljudevit Ostoić, criminologist
Secretary of the Center for Missing and Exploited Children
„Pedophilia and child pornography on the Internet and the legal measures“

Ines Perić, dipl. iur.
Legal adviser of the Center
„Examples of other countries in the protection of children on the Internet and projects of the Centre“

13. Media about CNZD (Croatian articles)

http://www.glas-slavonije.hr/vijest.asp?rub=3&ID_VIJESTI=105185
http://www.hrt.hr/index.php?id=133&tx_ttnews%5btt_news%5d=34519&tx_ttnews%5bbackPid%5d=23&cHash=3e6acc4ff8
http://www.24sata.hr/news/ne-mogu-nista-pedofilu-ako-ne-napadne-dijete/27700/
http://www.dw-world.de/dw/article/0,4081866,00.html
http://www.jutarnji.hr/roditeljima-softver-za-zastitu-djece/238346/
http://www.she.hr/default.aspx?id=530
http://www.klinfo.hr/detaljnije/hr/novim-softverom-protiv-pedofilije-na-internetu/13/2555/3/
http://spuzva.net/2008/01/12/organiziraju-se-akcije-prevencije-cyberbullyinga/
http://www.hrabritefon.hr/hr/stranica/150/sini-prvi-racunalni-program-zastite-djece-na-internetu
http://zena.hr/clanak/predskolski_uzrast/zastitite_dijete_prilikom_koristenja_interneta/3540

1. Publication of a computer game for children about how to safely use the Internet
2. Execution of a campaign for children protection from sexual exploitation and molestation while using the Internet.
3. Systematic informing of the public through CNZD web page and upgrading the page with innovative content to motivate children and their parents to safely use the Internet
4. Publication of educational brochures
5. Publication of educational picture books for children
6. Execution of projects that promote positive social relationships among children and youth, education about children’s rights and media literacy, active participation in society, preventing violence etc.
7. Creation of an SOS hotline for molested children in Osječko-baranjska County
8. Creation of an Office for online safety
9. Cooperation with other organizations and institutions
10. Systemic education of children, parents, teachers, educators, social workers and all others whose work is linked with children on how to use the Internet safely
11. Development of CNZD branch offices in neighboring countries
12. Joining the international organization INHOPE and creation of a hotline notification (online hotline for reporting illegal content found online)
13. Expert development of Center members
14. Research on usage of the Internet within children and youth population
15. Establishment of a camp to rehabilitate children addicted to computers
16. Creation of a national strategy to protect children online
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